



# Le Clos, Fleury, Normandy, France

## Self-catering Holiday Accommodation

### **BOOKING TERMS AND CONDITIONS**

The following Terms and Conditions are designed to protect both yourself and the property. We hope they are not off-putting! There is nothing you probably wouldn't expect! Please read them carefully before signing the booking form. If you would like to discuss any aspect of the house or your booking, please do not hesitate to contact us at [enquiries@giteholiday.co.uk](mailto:enquiries@giteholiday.co.uk).

1. The Property known as Le Clos, Fleury, Normandy, France is offered for holiday rental subject to confirmation by Mr Jeremy and Mrs Sandrine Moyle.
2. To reserve Le Clos the Guest should complete and sign the booking form and return it together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, the Owners will send a confirmation invoice. This is our formal acceptance of your booking.
3. The balance of the rent together with a security deposit (see clause 4) is payable not less than 8 weeks before the start of the rental period. If payment is not received by the due date, the Owners reserve the right to give notice in writing that the reservation is cancelled. The Guest will remain liable to pay the balance of the rent unless the Owners are able to re-let the Property. In this event, clause 5 of these booking conditions will apply. Reservations made within 8 weeks of the start of the rental period require full payment at the time of booking.
4. A security deposit of £200 per rental period is required in case of damage to the property or its contents. However, the sum reserved by this clause shall not limit the Guest's liability to the Owners. The security deposit should be paid with the rental balance. The Owners will account to the Guest for the security deposit and refund in full within two weeks of the end of the rental period providing no damage is reported to the property or its contents.
5. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of the amounts paid will be made if the Owners are able to re-let Le Clos and any expenses or losses incurred in so doing will be deducted from the refundable amount. The Guest is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public etc., since the Owners do not cover these events in their insurance.
6. The rental period shall commence at 4.00 p.m. on the first day and finish at 10.00 a.m. on the last day. The Owners (or the House Keepers) shall not be obliged to offer the accommodation before the time stated and the Guest shall not be entitled to remain in occupation after the time stated.
7. The maximum number of people to reside in the Property must not exceed 6 plus one baby unless the Owners have given prior written permission. Camping in the grounds is not permitted without prior written permission. Unfortunately, we do not accept pets at Le Clos.
8. The Guest and members of his / her party agree to be considerate guests and to take good care of "Le Clos" and to leave it in a clean and tidy condition at the end of the rental period. Smoking is strictly forbidden at Le Clos. Although a final clean is included in our rates the Owners reserve the right to make a retention from the security deposit to cover additional costs if the Guest leaves the Property in an unacceptable condition. The Guest also agrees not to act in any way, which would cause disturbance to the residents in neighbouring properties (these are some distance away!), animals in neighbouring fields or the local flora and fauna.
9. The Guest shall report to the Owners' agent without delay any defects in the Property or breakdown in the equipment, plant machinery or appliances in the Property, or garden and arrangements for repairs and or replacement will be made as soon as possible (depending on the nature of the problem this may not be possible during your stay).

**10. The Owners shall not be liable to the Guest:**

For any temporary defect or stoppage in the supply of public services to the Property nor in respect of any equipment, plant, machinery or appliance in the Property or garden.

For any loss, damage or injury, which is the result of adverse weather conditions, war, strikes or other matters. For any loss, damage or injury to Guests either within the property or within the grounds.

For any loss, damage or inconvenience caused or suffered by the Guest if the Property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall within seven days of notification to the Guest, refund to the Guest all the sums previously paid in respect of the rental period. Unfortunately, the Owners are not in a position to offer alternative accommodation in such a situation although all reasonable efforts will be made to suggest other providers.

**11. Under no circumstances shall the Owners liability to the Guest exceed the amount paid to the Owners for the rental period.**

**12. This contract shall be governed by English Law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceeding arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.**

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### BOOKING FORM

**ARRIVAL DATE:** \_\_\_\_\_ **DEPARTURE DATE:** \_\_\_\_\_

**No. OF GUESTS:** \_\_\_\_\_ **ADULTS:** \_\_\_\_\_ **CHILDREN:** \_\_\_\_\_

Family name (party leader): \_\_\_\_\_

First name (party leader): \_\_\_\_\_

Home Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Home Tel: \_\_\_\_\_

Alternative Tel: \_\_\_\_\_

Email: \_\_\_\_\_

Emergency Contact (during holiday) \_\_\_\_\_ Tel: \_\_\_\_\_

NO. OF DAYS	TOTAL COST	DEPOSIT (25%)	BALANCE DUE

**Method of Deposit Payment (must be returned with this form to secure booking):**  
 (Please make cheques payable to Mrs Sandrine Moyle)

Cheque drawn in Pounds Sterling (for Euro cheque please contact us)

**IMPORTANT:**

Until a completed booking form and non-returnable deposit payment has been received, all bookings are provisional and will be held for a maximum of seven days. After this time bookings will be released. The outstanding balance and security deposit of £200 will be due not less than 8 weeks before the commencement of the rental period (or now if within that period). Please make a note of this date. Please ensure you have read all the terms and conditions above and sign below to show your acceptance of these terms and conditions.

Signature of Party Leader: ..... Date: .....

How did you hear about Le Clos Holiday Accommodation? .....

Once this form is completed please return it with your deposit payment to secure your booking to: Mrs S. Moyle, Tollgate Cottage, The Street, Shotesham, Norwich, NR15 1YL

*Merci beaucoup et bonnes vacances!*

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